



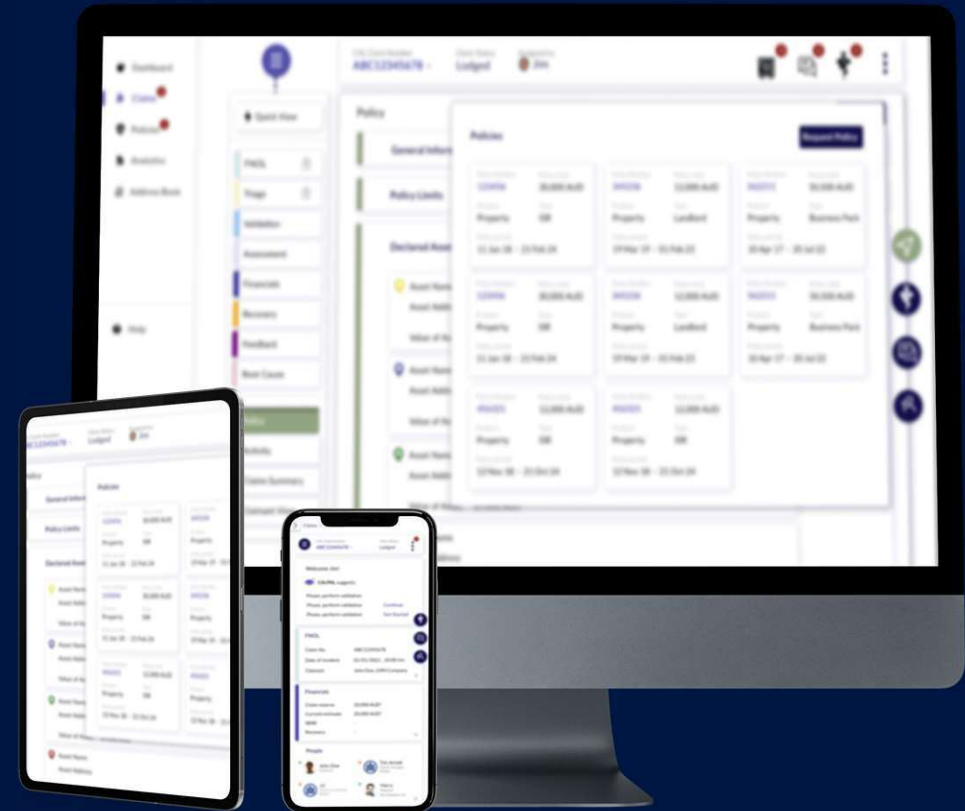
Communications platform for Insurance claims

**AFSL No 531137 for claims handling
Member of Insurtech Australia & AFCA**

Communications platform for Insurance claims

CAL is a communications platform for end-to-end general insurance claims management. We are a Software as a Service (SaaS) provider. We recognized there is a massive opportunity within the insurance industry for all types of claims management.

- Our vision is to Enhance customer experience and claims experience for our clients.
- CAL is an Australian company and has key people with combined experience close to 30 years working in Australian insurance industry especially claims.
- CAL is a member of Insurtech Australia, we are a start up with customer centricity approach.



Omni Channel Platform



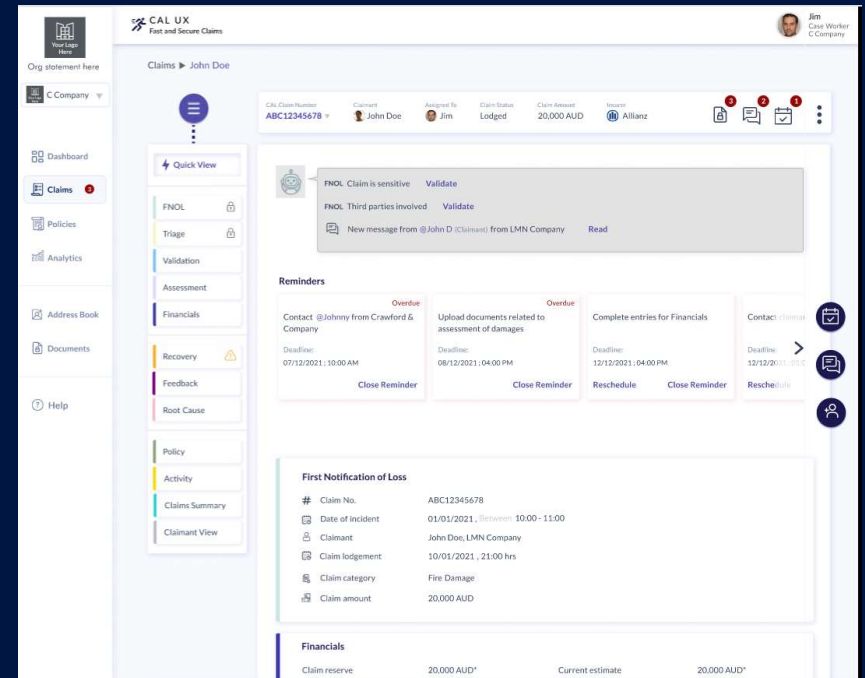
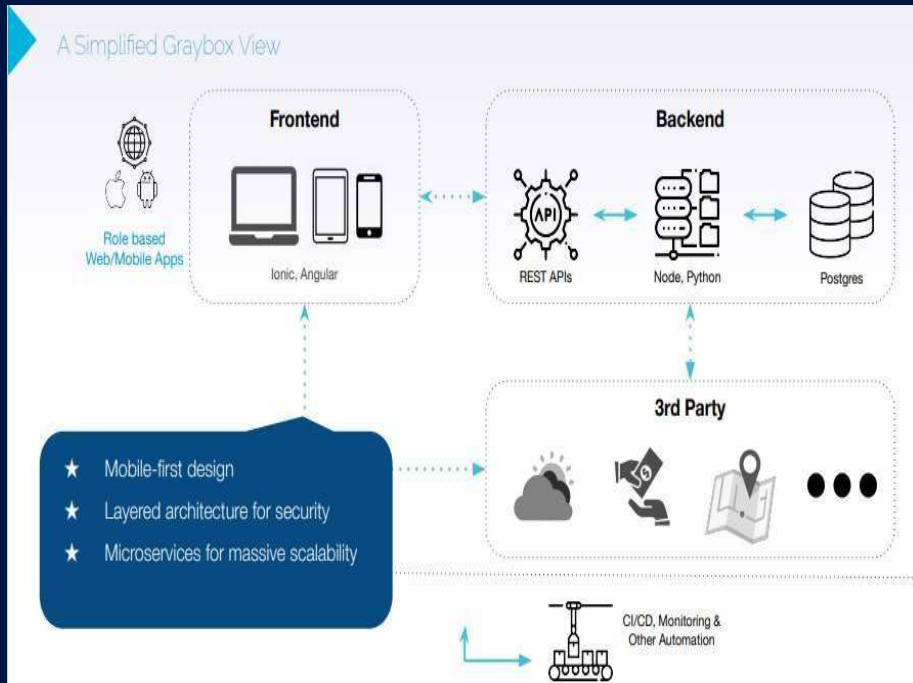
- Enhance customer & claims experience
- Omni channel communication approach
- Communication with key stake holders at one place (Client, Claimant, Broker, Insurer, Loss Adjuster, Repairer & others)
- Streamlined claims workflow
- Access, upload & share documents at one place
- Real time Data & Analytics insights
- Privacy & Data protection
- Compliance with code of practice

- CAL has AFSL for claims handling and settling services
- 30 years of combined claims management experience
- Well connected with insurance market
- Claims handling made easy with CAL platform
- Platform provides required data analytics
- Compliance with code of practice

Claims Handling



Technical Architecture



Workbench Screenshot

Areas of Expertise



General Insurance claims

- Commercial property
- Construction & contract works
- General liability & Casualty
- Commercial Motor Vehicle
- Accident & Health Travel
- Marine Risks
- Financial & professional risks

Solutions



- Software as a Service (SaaS) cloud-based solutions
- Policy administration as part of onboarding
- Customize to fit your business needs
- Workflow role settings (Access & Privileges to various users)
- Fast track, Short tail & Long tail claims (Includes recovery)
- Real time communication, omni channel engagement
- Code of practice timelines incorporated part of regulatory and compliance



Key Differentiator

- Policy management linking to claims activity
- Assisted onboarding & automated workflow
- Data Analytics & Root cause analysis
- Right balance between human interaction and automation within workflow
- Cyber security & Fraud prevention
- Regulatory and compliance (Code of practice)

Our Team



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Thank You

Looking forward to working with you